



Empowering people experiencing multiple barriers to achieve positive change.

Job Description

Title:	Outreach Recovery Coordinator
Location:	New Vision Bradford, Bradford/ Airedale – all service site locations.
Responsible to:	Team Leader
Salary Scale:	SCP 15 to 20, £29,224 – £31,790 – Starting at £29,224
Hours of Work:	37.5 hours Mon, Wed, Thur, Fri – 9:15–5:15 (including 30min unpaid lunch break) Tuesday – 12–8pm (including 30min unpaid lunch break)

ROLE PURPOSE

About the Service

New Vision Bradford provides comprehensive drug and alcohol support across the entire Bradford District, including Keighley, Bingley, Ilkley, and Shipley.

Role Purpose

This is a newly created outreach role dedicated to supporting clients who are assessed by the service as requiring home interventions due to personal, social or medical circumstances. As an integral member of the multi-disciplinary team, you will deliver high-quality substance misuse treatment directly to service users within their own homes or residential care settings. You will

provide guidance and support to service users from their initial point of entry through to the completion of their treatment and recovery journey.

The post holder will provide;

- Screening, assessment, and recovery planning and onward referral;
- Reducing drug and alcohol related harm to service users and the wider community;
- Promoting carer, service user and community involvement;
- Providing advocacy for access to partnership services;
- Working with service users to support social (re)integration, enabling them to lead meaningful and purposeful lives, promoting recovery, resilience, peer support and self-determination.

Key Duties and Responsibilities

- Act as main care coordinator overseeing assigned groups of service users, providing: screening; asset mapping; comprehensive assessments; recovery planning using recognised theoretical techniques such as motivational interviewing and CBT and reviews of care.
- Coordinate a tailor-made package of care including:
 - Recognised psycho-social interventions;
 - 1 to1 key work, small and larger group work;
 - Coordinate access to clinical interventions where required;
 - Harm minimisation and brief interventions
 - Assertively coordinating and connecting the service user to community-based provision to meet their needs
- Carry out comprehensive service user assessments, including asset mapping of community resources and develop individual recovery plans that clearly identify how

achieving each goal will enable progression in addressing drug and alcohol use and re/integrating into the community.

- Support the development of service-based recovery communities.
- Develop links with local recovery groups / mutual aid groups.
- Ensure the timely and accurate collection, recording and reporting of specified data.
- Assess suitability for groups in terms of risk and service user needs.
- Carry out risk assessments and risk management.
- Triage assessment and onward referral to a range of treatment/community support agencies.
- Work with prescribing clinicians to support substitute prescribing regimes to improve social functioning where required.
- To be creative and innovative so that the post best meets the needs of the service user, promoting access into treatment, and continued engagement with underrepresented communities.
- Ensure that all aspects of confidentiality are adhered to and that consent to share information is a key element to building trusting therapeutic alliances.
- Help individuals to develop recovery resources and access peer and mutual support groups to develop their own recovery capital.

- Work and liaise with other agencies involved with the service user's broader care plan including health services, hospitals, and GPs.
- To support the smooth running of the service, by contributing to tasks such as reception, duty cover, on an ad hoc basis.
- Provide health education especially in regard to harm minimisation, blood borne viruses and overdose prevention.
- To assist and carry out appropriate screening processes including dry blood spot testing, urine, and saliva tests, after completion of appropriate training or demonstration of relevant experience.
- To perform baseline health observations such as monitoring blood pressure and oxygen saturation
- To carry out key harm reduction strategies such as running of the Needle Exchange and distribution of Naloxone, after completion of appropriate training or demonstration of relevant experience.

Person Specification	Essential	Desirable
Qualifications	A relevant professional qualification (eg NVQ3 in Health and Social Care, Social Work Degree, RMN, etc) or 2 years full time or equivalent in part time experience of working with people with alcohol and / or drug problems and/ or people with complex and multiple needs within the last 4 years.	
Experience	Relevant demonstrable experience of case management and delivering care-coordination in drug and alcohol use or directly related field. Experience of working in an outcomes-focussed environment. Experience of updating and maintaining records in a timely fashion and working to deadlines for the submission of information, e.g. reports. Experience of liaising and work in partnership with a wide range of professionals and agencies.	
Knowledge and Skills	Excellent understanding of drug and alcohol issues. Has a good working knowledge of adult and child safeguarding. Accomplished written and verbal communication skills and a high degree of personal IT competency.	Good working knowledge of mental health interventions, services and good practice.

Person Specification	Essential	Desirable
	Excellent time management skills, and an ability to work on own initiative, prioritising accordingly. Excellent team working and interpersonal skills, maintaining a highly cooperative approach to supporting colleagues in delivering service objectives. Ability to manage change successfully in a way that prioritises the needs of service users. Ability to communicate complex information to individuals and groups in a way that is easily understood. Effective interpersonal skills with the ability to engage successfully with internal and external stakeholders at all levels. The ability to work collaboratively with others (internally and externally).	
Other attributes	A commitment to multi-agency working and establishing partnerships with other professions to achieve good outcomes for the service user group, e.g. mental health services, criminal justice agencies, community groups, etc.	

Person Specification	Essential	Desirable
	The post holder is expected to be flexible with regards to working hours in order to meet the requirements of the post. Willingness to contribute to the training and development of Others. Demonstrable experience of working flexibly, positively, and cooperatively within a team. Willingness to work within a performance managed environment and contribute to performance reporting. Willingness to undertake regular supervision and appraisal In line with Bridge policies and actively participate in own professional / personal development. Willing to travel in order to fulfil the requirements of the post. Conform to standards of dress which reflect a professional Service. Willingness to keep abreast of relevant professional developments and to undertake training for the post. Must have a full licence and own car with business insurance.	Application form / Interview / References

Key Behaviours	Works Proactively Demonstrates initiative, thinks ahead and takes prompt action to solve problems; completes tasks, overcomes obstacles and seize opportunities.
	Leads Change & Improves Performance Responds quickly and positively to change, seeking to continuously improve performance by learning quickly from our mistakes, celebrating our successes and constantly developing our people and processes.
	Demonstrates Creativity & Innovation Applies creative and lateral thinking to organisational issues; challenges the status quo and introduces new ideas, methods and processes.
	Client & Customer Focused Focuses on and understand the needs of internal and external customers, members and other stakeholders and strives to deliver a prompt, effective and personalised service. (For 'customers', please also read members, stakeholders and audiences).
	Influences Others & Communicates Effectively Positively influences others and where appropriate persuades them to change their views, intentions or actions. Listens closely and communicates clearly both verbally and in writing.
	Applies & Shares Expert Knowledge Demonstrates the specialist knowledge and technical requirements of the job. Applies skills and experience to perform the job effectively, completes work to a high standard and shares knowledge across the organisation.
	Works Collaboratively with Others Works collaboratively with others for the good of the business; builds a network of good relationships and develops a thorough understanding of the organisation and the wider sector.
	Values & Respects Others Respects other individuals; listens and takes into account different opinions, feelings and motivations; is trustworthy and acts with integrity; responds and acts constructively towards others.